

ADRC Steering Committee Meeting Minutes - December 13, 2012
Department of Human Services Room#1045 @ 1:00-2:30

<u>Members Present</u>		<u>Members by Phone</u>	<u>Staff</u>
Anne Smith	Miguel Gonzales	Judith Holt	Jen Morgan
Nels Holmgren	Scott McBeth	Sandra Curcio	Kristy Muday
Amy Bosworth	Sarah Brenna	Michelle Benson	
Les Carter		Gary Kelso	
Nancy Bentley			

Action Items:

- **Jen:** will send out an email the first week of the New Year with the details of the plan. This will include specifically what the dedicated Medicaid eligibility worker's duties will be, what data will be measured, thoughts on where they could be housed.
- **ALL:** Reply to e-mail to confirm agree or disagree with the details
- **ALL:** E-mail Program Office with ideas or offers to house the Medicaid Eligibility Worker
- **Jen:** Assist Mark Supiano and Scott Capps in submitting the VA/ADRC proposal to the Office of Rural Health
- **Jen:** Contact Christopher Scott at the VA for VA Benefits Training for next year
- **Jen:** Get remaining Options Counselor Coordinator names from sites, schedule our 1st meeting for January

Medicaid Eligibility Worker

The meeting began with a lengthy question and answer session with Dale Ownby (Associate Director) and Lyle Ward (Outreach Manger) of the Department of Workforce Services.

First there was clarification of the goal of the allotted money from the Commission on Aging. The goal is to strengthen the No Wrong Door approach. A dedicated Eligibility Worker will give ADRC sites a direct line of access.

The amount allotted from the COA is \$25,000, though the cost for a year contract is \$33,000, and has a 50% match by Medicaid to draw down the funds for a full-time dedicated Medicaid Eligibility Worker. One option to stay within the budgeted amount is to run pilot program for 9 months or seek additional money for the fourth quarter.

The main questions asked were regarding what types of situations the Outreach Worker could assist with, if this project is worth the money and if there is a way to become better connected and supported to a Medicaid Eligibility worker without a paying for it.

Decision: This venture will make an excellent one year pilot project, it will be evaluated on how helpful/valuable it is to have this resource. The advantages of the contract is to have a direct dial to one person to call when questions/problems arise, develop a relationship with DWS worker, ability to track key areas that are a specifically challenging for the ADRC sites and track ADRC Medicaid workloads.

- It was made clear that this position would be an ADRC contact only, and not a referral for the general public.
- The contract process will take approximately three months, so the worker could be in place around April, 2013.

Location: Where would the worker office? The contract requires that the worker has an office with a door, not a cubicle, as well as, fax and copy machine (a computer is provided by DWS). Possible sites were discussed; Utah State University, University of Utah, DWS and an ADRC site. The UofU was dismissed due to additional costs of parking and only a cubbie available. There are many advantages to having this worker at an ADRC site. But there is also a potential for one site seeming to get more access.

It was suggested that the Worker would also need to have access to technology that would allow easy communication with the sites around the state. A computer that allowed video conferencing was discussed.

Medicaid Resources: Lyle reminded the committee that Outreach and Long Term Care teams are still available direct dial. He also gave the names and numbers of two DWS supervisors that can be called directly for difficult cases. Lane London (Northern Utah area) 801-779-8526 and Daren Fox (South of the Point of the Mountain) 801-374-7830

He also reminded the group of the advantages of getting third party access on MyCase. In November, MyCase enhanced their program with allowing clients to sign an authorization form for staff making 3rd Party access easier.

Veteran's Benefits Training

Christopher Scott, a VA Benefits Specialist is very excited to work the ADRC even though the initial grant did not go through. The ADRC program office will coordinate VA Benefits training with Christopher for this next coming year.

The ADRC program office is still working on getting funding for the VA/ADRC project. A proposal will be submitted for out-of cycle funding through the Office of Rural Health to support training of staff on Veteran's Benefits so sites can offer Options Counseling for their Veteran clients. The proposal will be submitted by 12/19 and we will be notified in January, if the proposal is awarded. It is still unclear if Salt Lake County or other large counties will qualify for this program under the Office of Rural Health. However, the training will be for all who want it. The training will start small with AAAs involved with the VA/ADRC project, and then expand to other sites.

Options Counselor Coordinators:

Jen still needs the names of the Options Counselors for the following sites. She will contact them directly for the meeting/training in January.

- Bear River
- Roads to Independence (Tri-County)

Contracts: Are being reviewed by Maureen. Once she approves, they will go to the Office of Sponsored Projects then out to the sites.

Correction: Tri-County's new name is Roads to Independence, with an "s".

Committee Changes: In December, Andrew Riggle and Deb Mair contacted the Program office and have resigned from the committee.

The next meeting is scheduled for Thursday, January, 17th, location TBD